



Comodo ONE

BENEFITS

- **Save Time and Cost**

Comodo ONE saves you time by automating more daily routine tasks than any other software. With RMM, Service Desk and Patch Management, you have the ability to monitor and proactively engage with your customers—and show them how your managed service offering can benefit their business.

- **Single Sign-On**

All the data you need is integrated into one platform. Comodo ONE is designed to satisfy all of IT-related needs under one console for a seamless user experience.

Learn more about **Comodo ONE** at manage.comodo.com

Please contact us at:

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Comodo ONE is the world's first and only free integrated portal that offers remote monitoring and management (RMM), Service Desk and Patch Management. Gain real-time information and interaction with your customers with RMM. Receive alerts from RMM and manage service tickets with Service Desk. Get vulnerability protection with Patch Management. All through one integrated platform. All for free.

Remote Monitoring and Management (RMM)

Comodo RMM is the key component to recurring revenue. It empowers managed service providers and IT service providers to monitor and proactively engage with their customers through its fully-integrated features. Expensive licensing costs for RMM are eliminated, so service providers can focus on converting break-fix customers to managed service customers. Comodo RMM is designed to maximize the efficiency and productivity of your business. Automate routine tasks, monitor and manage multiple endpoints from one central console—and proactively service your customers.

Administrators have a comprehensive view and security controls over endpoints with Comodo RMM's features, including process management, service management, configuration management and monitoring of performance. These features run on each endpoint and enable the administrators to terminate resource-intensive, suspicious or unwanted processes and to stop or start services. Comodo RMM automates daily routine tasks to increase efficiency for your business. Its built-in *Procedure Wizards* allows administrators to quickly create and reuse repair procedures for common endpoint issues.

Comodo ONE is the single solution that integrates RMM, Service Desk and Patch Management solutions and empowers service providers to improve efficiency and deliver quality services. Best of all, Comodo ONE is free of charge!

Service Desk

Comodo Service Desk is a powerful ticket management tool that automates solutions to better handle service requests and processes. Log, track and manage all issues based on service level agreements (SLAs) which allows for effective ticketing process based on priority. Gain real-time visibility and reports based on project timeline, assets, costs, ticket types and staffing to increase productivity and operational effectiveness.

Patch Management

Comodo Patch Management identifies and patches vulnerabilities on administered endpoints and networks. Comodo Patch Management supports Windows, Mac, Linux and UNIX operating systems. It automatically stays up-to-date with operating systems, Microsoft, Adobe and JAVA products as well as third-party applications, so you don't have to.

Administrators can define rules to install patches based on severity and previous approval.